

# Vt4india Logo

## Privacy Policy

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII, as described in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

### What personal information do we collect from the people that visit our blog, website or app?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, mailing address, phone number, location or other details to help you with your experience.

### When do we collect information?

1. We collect information from you when you register on our site, place an order, subscribe to a newsletter, fill out a form or enter information on our site.
2. Provide us with feedback on our products or services

### How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

1. To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
2. To improve our website in order to better serve you.
3. To allow us to better service you in responding to your customer service requests.
4. To administer a contest, promotion, survey or other site feature.
5. To ask for ratings and reviews of services or products
6. To follow up with them after correspondence (live chat, email or phone inquiries)

## How do we protect your information?

1. We do not use vulnerability scanning and/or scanning to PCI standards.
2. We only provide articles and information. We never ask for credit card numbers.
3. We use regular Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology. We implement a variety of security measures when a user enters, submits, or accesses their information to maintain the safety of your personal information. For your convenience we may store your credit card information longer than 30 days in order to expedite future orders, and to automate the billing process.

## Do we use 'cookies'?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

1. Understand and save user's preferences for future visits.
2. Keep track of advertisements.
3. Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future.
4. We may also use trusted third-party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies. If you turn cookies off, some features will be disabled.

It won't affect the user's experience that make your site experience more efficient and may not function properly.

## Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when

it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses

## Third-party links

We do not include or offer third-party products or services on our website.

## Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the form [here](#).

You can be sure that safeguarding your privacy & your information is our top priority.

Vt4india Logo

Term and Condition

The Terms and Conditions (T&C) contained herein along with the Privacy Policy and Terms of Use, collectively forms an Agreement regulating our relationship with regard to the use of Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions. Pvt. Ltd. (RTSPL) website by you. Please read this Agreement carefully. This Agreement is explicitly effective upon entering and using any data in this site or any other linked / affiliated sites of RTSPL or its partners. You are advised to regularly check for any amendments or updates to the terms and conditions from time to time. Any clause of terms and conditions if deemed invalid, void or for any reason unenforceable, shall be deemed severable and shall not affect the validity and enforceability of the remaining clauses of the terms and conditions.

### Definitions:

"Agreement" means the Terms and Conditions (T&C) contained herein along with the Privacy Policy and Terms of Use including other T&C at other portals under the Vt4India Tech. Solutions Pvt. Ltd. brand name. It will also include references to this Agreement as and when amended, innovated, supplemented, varied or replaced. "Site" means the Vt4India Tech. Solutions Pvt. Ltd. website owned and operated by Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions. Pvt. Ltd., which provides a venue to the users to buy the products listed / displayed. "User" means and includes any Customer / Buyer / You (the person or any legal entity) who accepts the offer for sale of the Seller, through

Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions. Pvt. Ltd. by placing an order on the site. "Products" connotes the goods, services promoted / displayed on the site and offered for any use / sale. RTSPL reserves the right to accept or reject your offer. Products/services and information displayed on RTSPL site constitute an "Invitation to Offer". Your order for purchase constitutes your "offer" which shall be subject to the terms and conditions as listed below. The agreement between you and Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions. Pvt. Ltd. shall be subject to the following terms and conditions:

1. These terms and conditions supersede all previous representations, understandings or agreements and shall prevail notwithstanding any variance with any other terms of any order submitted. By using the services of RTSPL website you agree to be bound by the Terms and Conditions.
2. All prices and availability of products are subject to change without prior notice at the sole discretion of Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions. Pvt. Ltd.
3. Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions. Pvt. Ltd. reserves the right to refuse or cancel any order placed for a product without assigning any reason. This shall be regardless of whether the order has been confirmed and/or payment levied. In the event the payment has been processed, the same shall be credited to your account and duly notified to you by email.
4. Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions. Pvt. Ltd. shall not be held liable in any manner for any kind of fraud.
5. On receipt of your request for the product, RTSPL shall arrange to dispatch the product within the stipulated period. The stipulated period of delivery would be 15 days. Any request for cancellations of orders once duly placed on the site, shall not be entertained.
6. In the event that a non-delivery occurs on account of a mistake by you (i.e. wrong name or address) any extra cost incurred by RTSPL for redelivery shall be claimed from the User placing the order.
7. RTSPL shall not be held liable for any delayed delivery of purchased goods due to, flood, fire, wars, acts of God or any cause that is beyond the control of RTSPL.
8. The User expressly agrees that the use of services RTSPL site is at the User's sole risk. The Services of RTSPL is provided on an "as is" basis without warranties of any kind, whether express or implied. RTSPL, its affiliates, employees, agents, consultants, contracted companies make no warranties of any kind, whether expressed or implied, for the service it is providing or as to the results that may be obtained from use of the Service or as to the accuracy, reliability or content of any information, service or merchandise provided through this Service. RTSPL does not represent or warrant to maintain the confidentiality of information; although RTSPL current practice is to utilise reasonable efforts to maintain such confidentiality.
9. In no event shall RTSPL, its directors, officials, representatives and employees be liable for any damages relating to products sold through it's various platforms.
10. The User agrees to use the services provided by RTSPL, its affiliates, consultants and contracted companies, for lawful purposes only.
11. The User agrees to provide authentic and true information. RTSPL reserves the right to confirm and validate the information and other details provided by the User at any point of time. If upon confirmation such User details are found not to

be true (wholly or partly), RTSPL has the right in its sole discretion to reject the registration and debar the User from using the Services of RTSPL website and / or other affiliated websites without prior intimation whatsoever.

12. RTSPL will not be responsible for any damage suffered by users from use of the services on this site. This without limitation includes loss of revenue/data resulting from delays, non-deliveries, missed deliveries or service interruptions as may occur. This disclaimer of liability also applies to any damages or injury caused by any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communication line failure, theft or destruction or unauthorized access to, alteration of or use of record, whether for breach of contract, tortuous behavior, negligence or under any other cause of action.
13. Users who choose to access and/or use the site from other geographies and locations do so on their own initiative and are responsible for compliance with local laws, if and to the extent local laws are applicable.
14. The user expressly agrees that the use of services of RTSPL is at the user's sole risk. The services of RTSPL is provided on an "as is" basis without warranties of any kind, whether express or implied. RTSPL its affiliates, employees, agents, consultants, contracted companies make no warranties of any kind, whether expressed or implied, for the service it is providing or as to the results that may be obtained from use of the service or as to the accuracy, reliability or content of any information, service or merchandise provided through this service. RTSPL does not represent or warrant maintaining the confidentiality of information; although RTSPL current practice is to utilise reasonable efforts to maintain such confidentiality. It is also clearly understood that all warranties, implied or express take place between Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions. Pvt. Ltd. and the User.
15. The User shall defend and fully indemnify RTSPL and its officers, directors, employees and agents from and against any damages, claims, cause of action or demand, including without limitation reasonable legal and accounting fees, brought by or on the User's behalf or by third parties as a result of the User's access and/or use of the site.
16. This site is designed and created exclusively by RTSPL. Unauthorized use is strictly prohibited. All titles, trademarks, trade names, brands, logos, ownership rights and intellectual property rights, including copyright, rest with RTSPL.
17. The User shall not at any time and/or by any means copy, reproduce, distribute, sell, transfer, republish, store, archive or use other than as intended at this site with or without alteration or modification, any of the works, designs, contents, trademarks, trade names, brands and logos without the prior written permission of RTSPL.
18. This agreement shall be construed in accordance with the applicable laws of India. The Courts at Delhi shall have exclusive jurisdiction in any disputes arising out or pertaining hereto.
19. The decision of RTSPL in respect of any other terms and conditions outside the purview of the above shall be final and binding.

Any dispute to this Agreement including Privacy Policy, Disclaimer, Returns and Refunds Policy and any other Terms and Conditions imposed by RTSPL is subject to Arbitration under the Arbitration and Conciliation Act, 1996. The place of Arbitration shall be New Delhi, India. The language of Arbitration shall be English.

## Payment Terms

By using the Vt4India Tech. Solutions Pvt. Ltd. Synco & BOLT("Service"), you are agreeing to be bound by the following terms and conditions ("Terms of Service").Vt4India Tech. Solutions Pvt. Ltd. Tech. Solutions Pvt. Ltd ("Company") reserves the right to update and change these Terms of Service without notice.Violation of any of the terms below may result in the termination of your account.

### Account Terms:

1. You are responsible for maintaining the security of your account and password. The Company cannot and will not be liable for any loss or damage from your failure to comply with this security obligation.
2. You are responsible for all content posted and activity that occurs under your account (even when content is posted by others who have their own logins under your account).
3. You may not use the Service for any illegal purpose or to violate any laws in your jurisdiction (including but not limited to copyright laws).
4. You must provide your legal full name, a valid email address, and any other information requested in order to complete the signup process.
5. Your login may only be used by one person – a single login shared by multiple people is not permitted. You may create separate logins for as many people as you'd like.
6. You must be a human. Accounts registered by "bots" or other automated methods are not permitted.

### API Terms

Customers may access their Service data via the Application Program Interface ("API"). Any use of the API, including use of the API through a third-party product that accesses the Service, is bound by the terms of this agreement plus the following specific terms:

1. You expressly understand and agree that the Company shall not be liable for any damages or losses resulting from your use of the API or third-party products that access data via the API.
2. Abuse or excessively frequent requests to the Service via the API may result in the temporary or permanent suspension of your account's access to the API. The Company, in its sole discretion, will determine abuse or excessive usage of the API. The Company will make a reasonable attempt via email to warn the account owner prior to suspension.

### Payment, Refunds, Upgrading and Downgrading Terms

1. The Service is offered with a free trial for 7 days. If you need more than 7 days, you will only be able to continue using the Service by paying in advance for additional usage. If you fail to pay for additional usage, your account will be frozen and inaccessible until payment is made.

2. For any upgrade or downgrade in plan level, will result in the new rate being charged at the next billing cycle. There will be no prorating for downgrades in between billing cycles.
3. Downgrading your Service may cause the loss of features or capacity of your account. The Company does not accept any liability for such loss.
4. All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and you shall be responsible for payment of all such taxes, levies, or duties, excluding only United States (federal or state) taxes. Where required, The Company will collect those taxes on behalf of taxing authority and remit those taxes to taxing authorities.
5. Refunds are processed according to our Refund Policy.

### Refund Policy

Bad refund policies are infuriating. You feel like the company is just trying to rip you off. We never want our customers to feel that way, so our refund policy is simple: If you're ever unhappy with Vt4India Tech. Solutions Pvt. Ltd., for any reason, just [contact our support](#) team and we'll take care of you.

### Examples of full refunds we'd grant.

1. If you were just charged for your next month of Vt4India Tech. Solutions Pvt. Ltd., but you meant to cancel, we're happy to refund that extra charge.
2. If you forgot to cancel Vt4India Tech. Solutions Pvt. Ltd. a couple months ago, and you haven't used Vt4India Tech. Solutions Pvt. Ltd. since then, we'll give you a full refund for a few back months. No problem.
3. If you tried Vt4India Tech. Solutions Pvt. Ltd. for a couple months, and you just weren't happy with it, you can have your money back.

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3. Downgrading your Service may cause the loss of features or capacity of your account. The Company does not accept any liability for such loss.
4. All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and you shall be responsible for payment of all such taxes, levies, or duties, excluding only United States (federal or state) taxes. Where required, The

Company will collect those taxes on behalf of taxing authority and remit those taxes to taxing authorities.

5. Refunds are processed according to our Refund Policy.

### **Examples of partial refunds or credits we'd grant.**

1. If you forgot to cancel Vt4India Tech. Solutions Pvt. Ltd. a year ago, and there's been activity on your account since then, we'll review your account usage and figure out a partial refund based on how many months you used it.
2. If you upgraded your account a few months ago to a higher plan, but you didn't end up using the extra features, projects, or storage space, although you did keep using Vt4India Tech. Solutions Pvt. Ltd. in general, we'd consider applying a prorated credit towards future months.
3. If we had extended downtime (multiple hours in a day, or multiple days in a month) or you emailed customer service and it took multiple days to get back to you, we'd issue a partial credit to your account.

### **Get in touch**

At the end of the day, nearly everything on the edges comes down to a case-by-case basis. [Send us a note](#), tell us what's up, and we'll work with you to make sure you're happy.

### **Cancellation and Termination**

1. You are solely responsible for properly canceling your account. An email or phone request to cancel your account is not considered cancellation. You can cancel your account at any time by clicking on the Account link in the global navigation bar at the top of the screen. The Account screen provides a simple no-questions-asked cancellation link.
2. All of your content will be inaccessible from the Service immediately upon cancellation. Within 30 days, all content will be permanently deleted from backups and logs. This information can not be recovered once it has been permanently deleted.
3. If you cancel the Service before the end of your current paid up month, your cancellation will take effect immediately, and you will not be charged again. But there will not be any prorating of unused time in the last billing cycle.
4. The Company, in its sole discretion, has the right to suspend or terminate your account and refuse any and all current or future use of the Service for any reason at any time. Such termination of the Service will result in the deactivation or deletion of your Account or your access to your Account, and the forfeiture and relinquishment of all content in your account. The Company reserves the right to refuse service to anyone for any reason at any time.

### **Modifications to the Service and Prices**

1. The Company reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, any part of the Service with or without notice.
2. Prices of all Services are subject to change upon 30 days notice from us. Such notice may be provided at any time by posting the changes to the [Vt4India Tech. Solutions Pvt. Ltd.](#) site or the Service itself.

3. The Company shall not be liable to you or to any third party for any modification, price change, suspension or discontinuance of the Service.

## Copyright and Content Ownership

1. All content posted on the Service must comply with U.S. copyright law.
2. We claim no intellectual property rights over the material you provide to the Service. All materials uploaded remain yours.
3. The Company does not pre-screen content, but reserves the right (but not the obligation) in their sole discretion to refuse or remove any content that is available via the Service.
4. The look and feel of the Service is copyright© Vt4India Tech. Solutions Pvt. Ltd.. You may not duplicate, copy, or reuse any portion of the HTML, CSS, JavaScript, or visual design elements without express written permission from the Company.

## General Conditions

1. Your use of the Service is at your sole risk. The service is provided on an "as is" and "as available" basis.
2. Technical support is only provided via email.
3. You understand that the Company uses third party vendors and hosting partners to provide the necessary hardware, software, networking, storage, and related technology required to run the Service.
4. You must not modify, adapt or hack the Service.
5. You must not modify another website so as to falsely imply that it is associated with the Service or the Company.
6. You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service without the express written permission by the Company.
7. We may, but have no obligation to, remove content and accounts that we determine in our sole discretion are unlawful or violates any party's intellectual property or these Terms of Service.
8. Verbal, physical, written or other abuse (including threats of abuse or retribution) of any Service customer, Company employee or officer will result in immediate account termination.
9. You understand that the technical processing and transmission of the Service, including your content, may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices.
10. We reserve the right to temporarily disable your account if your usage significantly exceeds the average usage of other Service customers. Of course, we'll reach out to the account owner before taking any action except in rare cases where the level of use may negatively impact the performance of the Service for other customers.
11. The Company does not warrant that (i) the service will meet your specific requirements, (ii) the service will be uninterrupted, timely, secure, or error-free, (iii) the results that may be obtained from the use of the service will be accurate or reliable, (iv) the quality of any products, services, information, or other material

purchased or obtained by you through the service will meet your expectations, and (v) any errors in the Service will be corrected.

12. You expressly understand and agree that the Company shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses (even if the Company has been advised of the possibility of such damages), resulting from: (i) the use or the inability to use the service; (ii) the cost of procurement of substitute goods and services resulting from any goods, data, information or services purchased or obtained or messages received or transactions entered into through or from the service; (iii) unauthorized access to or alteration of your transmissions or data; (iv) statements or conduct of any third party on the service; (v) or any other matter relating to the service.
13. The failure of the Company to exercise or enforce any right or provision of the Terms of Service shall not constitute a waiver of such right or provision. The Terms of Service constitutes the entire agreement between you and the Company and govern your use of the Service, superceding any prior agreements between you and the Company (including, but not limited to, any prior versions of the Terms of Service).
14. Questions about the Terms of Service should be sent [support@vt4india.com](mailto:support@vt4india.com)

Any new features that augment or enhance the current Service, including the release of new tools and resources, shall be subject to the Terms of Service. Continued use of the Service after any such changes shall constitute your consent to such changes.